

Access Statement: Derwent House and Brandelhowe

Introduction

- We have tried to provide as much information as possible in this Statement. In each of our apartments there is an Information Folder that will give local information. If you have any queries please do contact us. We look forward to welcoming you at Derwent House/Brandelhowe, and hope that you have an enjoyable stay at our apartments.

Pre-Arrival

- We have a website: www.dhholidays-lakes.com and can send out full brochure packs.
- Bookings/enquiries can be made via email, fax or telephone.
- There are general directions (with map) on our website and on our brochure. The post code for Derwent House is CA12 5RD – for “sat-nav” purposes.

Arrival & Car Parking Facilities

- The nearest train station is in Penrith, apx 16 miles away. There are coach services to/from Keswick/Penrith station which reasonably coincide with the main line trains. The coach goes to and from outside the “Booths” Supermarket in Keswick.
- Derwent House is apx one mile (to the west) from Keswick.
- There is a good footpath from Keswick (from opposite to the Pencil Museum) to Portinscale.
- There are bus services from outside “Booths” Supermarket.
- The nearest bus stop to Derwent House is in Portinscale village apx 100 metres from Derwent House.
- There are also taxi services from outside “Booths” Supermarket. (details of taxi operators below).

- Parking for Shire Hunter and Cob is on road (suggest below Derwentwater Hotel). Parking for Brandelhowe is on the front of Harney Peak (bay marked).
- There is also street parking available, but some areas are “no parking” with double yellow lines”.
- The entrance to Derwent House (which is “signed”) is at the gable end wall, and there is a small step. There is over-door lighting which comes on automatically at night-time. This entrance gives access to Shire, Hunter and Cob apartments. From the entrance there are stairs to the apartments. Shire is on the first floor, Hunter is on the second floor, and Cob is on the top floor. There is a landing between the bottom of the stairs and Shire, and between Shire and Hunter. All doors in Derwent House are “standard” width.
- The entrance to Brandelhowe is from the roadway at the front of the building. There is a small step. There is over-door lighting which comes on automatically at night-time. All doors are “standard” width.
- Access to both Derwent House and to Brandelhowe is by “key-code” lock, to facilitate guest arrival times. Keys to Shire, Hunter and Cob will be in the locks behind the doors to the apartments.

The Apartments

- The fittings in all apartments are to “standard” heights and sizes.
- Internally all are on one level, save that in Brandelhowe there is a small step (apx 50mm) up to the kitchen/dining area.
- All hallways, lounges, and bedrooms are carpeted. The kitchens and bathrooms have cushion flooring or tiling. There are settees and easy chairs, and there is a table(s) and “dining” chairs in each apartment.
- In bedrooms double beds are “standard” (4’ 6”) size and single beds (Shire and Hunter second bedrooms) are standard (3’) size. Beds are “standard” height.

- In the double bedrooms there is access to both sides of the double beds, although in Cob this is somewhat restricted on one side by a low beam. In the single bedrooms there is access to the bed from one side only. In the double bedrooms in Shire and Hunter there are wash-hand basins, and in Cob there is a lobby with a like facility. In Brandelhowe there are en-suite facilities to each bedroom.
- Sheets, duvet covers and pillow cases are poly-cotton
- In Shire and Hunter the bathrooms have baths with “instant” showers over the baths. In Cob there is only a bath (with shower “leads” to attach to the taps for eg hair rinsing). In Brandelhowe, (where there are en-suite facilities with each bedroom) there are no baths, showers (step into tray) only.
- Kitchens have electric cookers (with “rings”, grills and ovens), and there is a microwave oven. Also a fridge, with those in Brandelhowe, Shire and Hunter having small freezer compartments.
- There is a colour television, DVD, and music centre (with remote controls). There are also radio/alarm clocks in the main bedrooms.
- There is a fire alarm fitted to the whole building. There are fire safety notes in the Information Folder in each apartment.

Public Areas

- There are no public areas at Derwent House/Brandelhowe.

Laundry

- All linen (except for personal towels and tea-towels) is supplied to each apartment.
- There is no separate laundry and no washing machine facility in the apartments. There is a laundrette in Keswick (near the “Booths” Supermarket).

Grounds and Gardens

- There are no grounds or gardens at Derwent House or to Brandelhowe.

Additional Information

- In each apartment there is an Information Folder. This has local information as to eg doctors, petrol stations, veterinary services, church services etc.
- There is generally good mobile phone reception.
- Derwent House and Brandelhowe are strictly “no smoking”
- Pets and service dogs are welcome – preferably in Brandelhowe and Shire.

Contact Information

- **Derwent House Holidays**, Stone Heath, Hilderstone, Staffordshire, ST15 8SH
- Telephone: 01889 505678 Fax: 01889 505679
- Email: thebulls@globalnet.co.uk
- Website: www.dhholidays-lakes.com
- **Local Managers:** Mr George and Mrs Mel Cruickshank
07933 826 325
- **Local Tourist Information Centre:** (in Moot Hall in centre of Keswick) 017687 72645 (for local travel information, and general information)

- **Local taxis:** Davies: 017687 75585; KLM 017687 75337

**We welcome your feedback to help us continuously improve.
If you have any comments please contact us.**

Derwent House Holidays

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